



FAMILY SCHEDULE

**NEW
STUDENT
ORIENTATION**

SUMMER 2026



WELCOME 49ER FAMILY!

**We are proud to welcome you to
Niner Nation and New Student Orientation!**

Today, I hope you are able to get a glimpse of how Charlotte empowers students and families of all backgrounds to make the most of their experiences and perspectives. Every day, I am impressed by Niners on our campus. Part of what makes our University so powerful is the strong connections we have to each other and to our community. Our incredible faculty and staff prepare our graduates to hit the ground running, bringing bold new thinking and skills honed in innovation. Our driven students commit to a better future and know that they are the ones with the power to make it our reality. Our families uplift their students throughout their 49er journey, pushing them to achieve great success.

As your student transitions to Charlotte, help them navigate all the exciting opportunities and impactful resources available at Charlotte. Encourage them to get involved in clubs and organizations that speak to their passions and interests. Challenge them to explore new ideas and perspectives by getting to know fellow Niners. This is also your time to get involved with Niner Nation! When you are informed and engaged, your student benefits. Check out the programming and resources offered by Family & Supporter Engagement, who you'll hear from today. This is a place of infinite possibilities, where your student will grow into who and what they want to become.

Go Niners!
Jordan Holliday-Millard
Director of Enrollment Programs & Communications

MAKING A SMOOTH TRANSITION

Now that your student has completed the admissions process, they're ready to start making the transition to UNC Charlotte. This is a fun and exciting time for the entire family with lots of choices to make.

DEAN OF STUDENTS OFFICE

DSO is the central point of contact when students want to get involved, need to resolve a conflict, have questions about policies and procedures or are trying to identify campus resources and information that will put them on the path to success. The staff provide support for students experiencing an academic disruption and assists with the settlement of academic and behavioral misconduct charges against individuals or student organizations.

JOIN OUR FAMILY COMMUNITY

To keep you connected as you support your student through their college experience, take advantage of the opportunities offered by Family & Supporter Engagement! For more information, visit family.charlotte.edu.

Join the 49er Family Hub to enhance your Niner Nation experience with newsletters, information and resources personalized for Charlotte families and supporters.

Join the Niner Nation Family Association to access our annual publication, early registration to Fall Family Weekend and more!

Save the date for fall Family Weekend, taking place Sept. 25-27. See you there!

GUEST ACCESS PORTAL & FERPA

The Family Educational Rights and Privacy Act (FERPA) was enacted in 1974 to afford students certain rights to their education records. The purpose of FERPA is to protect the privacy of student information. This protection is achieved by controlling access to and disclosure of their education records. Under FERPA, family members will not have access to their student's records unless the student grants view access via the Guest Access Portal.

DOWNLOAD THE APP



LIVESAFE

Communicate directly with campus officers, report tips and receive safety updates.



PASSIO GO!

Live tracking, route maps and estimated arrival times of our NinerTransit buses.



TRANSACTION MOBILE ORDERING

Order ahead from our retail dining locations.

FAMILY SCHEDULE

History & Traditions Walking Tour*

STARTING AT 8 A.M.
OUTSIDE STUDENT UNION, 1ST FLOOR

Interested in what makes Charlotte exciting and unique? Hop on an NSO-led campus tour. Tours depart every 5 minutes between 8 - 8:20 a.m. and last approximately 25 minutes. Tours are weather dependent.

Resource Fair*

8 - 8:45 A.M.
STUDENT UNION, 2ND & THIRD FLOORS

Connect with departments and programs that will support your student during their time at UNC Charlotte.

Welcome to Charlotte*

9 - 9:30 A.M.
STUDENT UNION, ROOM 340

Kick off your NSO experience with an engaging welcome to UNC Charlotte, led by our Orientation Counselors (OCs) and campus leaders. You'll also get an overview of the day and expectations for NSO. Following this session, your student will be dismissed into their OC group.

Family Transitions

9:30 - 10:15 A.M.
STUDENT UNION, ROOM 340

This interactive session provides information on campus resources, facilitates connection across families and busts myths about the college experience.

Niner Central*

10:30 - 11:10 A.M.
STUDENT UNION, ROOM 340

Hear an overview of financial aid, billing, academic records and student accounts.

Auxiliary Services*

11:10 - 11:15 A.M.
STUDENT UNION, ROOM 340

This session explores the auxiliary services available to your student including their 49er ID card, dining and meal plans, mail and packaging services, the campus bookstore and more.

Campus Business Sessions*



11:25 A.M. - 12 P.M.
VARIOUS ROOMS

Housing & Residence Life

Explore our wide range of residential communities and resources designed to help your student thrive while living in their residence hall.

Health & Well-Being

Learn about the departments that will support your student, mentally, physically and emotionally.

Niner Ready Panel

As an important topic to many students and families, this panel highlights police, emergency management and response, and safety practices.

Lunch & Family Forum

12:15 - 1:45 P.M.
**STUDENT ACTIVITY CENTER,
3RD FLOOR**

Join an interactive panel of student leaders to gain insight into the 49er experience, including tips, tools, support strategies and resources for your student.

Student Success Panel

2 - 2:45 P.M.
STUDENT ACTIVITY CENTER, 3RD FLOOR

The Career Center, the University Center for Academic Excellence, Alumni Engagement and Family & Supporter Engagement will cover what it means to be a successful Niner, how we equip Niners for career success and how students can leverage campus resources.

Meet the College*

3 - 3:45 P.M.
VARIOUS ROOMS

Hear from your student's academic college about opportunities, culture and expectations within the college that will set them up for a smooth and productive journey at Charlotte.

Family Interest Sessions



4 - 4:30 P.M.
VARIOUS ROOMS

Gear Up Niners! Visit the Bookstore

STUDENT UNION, FIRST FLOOR

Explore our bookstore and show the world your Niner Pride! Check your NSO bag for an exclusive coupon to use during your visit.

Parking, Dining, Textbooks and More!

STUDENT UNION, FIRST FLOOR

Where can students park? What does a meal cover? How much will textbooks cost? Get these answers and more through our video presentation and interactive Q&A.

Exploring the Queen City

STUDENT UNION, ROOM 200

Learn more about how you and your student can enjoy UNC Charlotte's connection to North Carolina's largest city!

The Family Coaching Lab: Applying the Transition Toolkit

STUDENT UNION, ROOM 262

Move beyond the "what" to the "how" of University transitions with a hands-on lab to practice the coaching skills and engagement tools shared earlier today. Leave with a personalized plan to use the 49er Family Hub and campus resources to empower your student's independence.

Military-Affiliated Students*

STUDENT UNION, ROOM 267

Join Military & Veteran Services to learn about VA Education benefit processing and resources to help your student thrive both academically and professionally.

What's Next & Check Out*

4:40 - 5 P.M.
STUDENT UNION, ROOM 340

As we wrap up the day, our NSO staff will recap some next steps to help your student have a successful first day of class.

**Session with students*



HELPFUL LINKS



HELPFUL LINKS HUB

[ORIENTATION.CHARLOTTE.EDU/NSO-HELPFUL-LINKS](https://orientation.charlotte.edu/nso-helpful-links)

To help you absorb all the valuable information today, our team has compiled a list of helpful links, all readily accessible in one hub!



CAMPUS MAP

[ORIENTATION.CHARLOTTE.EDU/NSO-HELPFUL-LINKS/#MAP](https://orientation.charlotte.edu/nso-helpful-links/#MAP)

As you navigate campus today, use this map to get a feel for campus and understand your proximity to academic, residential and support spaces.



FAMILY & SUPPORTER ENGAGEMENT

[FAMILY.CHARLOTTE.EDU](https://family.charlotte.edu)

Scan for a full scope of family resources and events, including the Niner Nation Family Association, Family Council and information for Family Weekend!



JOIN THE 49ER FAMILY HUB

[FAMILY.CHARLOTTE.EDU/49ER-FAMILY-HUB](https://family.charlotte.edu/49er-family-hub)

Register for the 49er Family Hub to receive personalized newsletters, email updates and stories from UNC Charlotte tailored to your interests.



DEAN OF STUDENTS OFFICE

[DSO.CHARLOTTE.EDU](https://dso.charlotte.edu)

Learn more about basic needs services, financial literacy, accountability, conflict resolution and other support offered by the Dean of Students Office.



STUDENT RECORDS, FERPA GUIDANCE AND MORE

[LEGAL.CHARLOTTE.EDU/LEGAL-TOPICS/FERPA](https://legal.charlotte.edu/legal-topics/ferpa)

View University Policy 402 (Student Records, FERPA Guidance & Resources) or scan the QR code to learn more about FERPA and setting up guest access.



AUXILIARY SERVICES NEW STUDENT CHECKLIST

[AUX.CHARLOTTE.EDU/NEW-STUDENTS](https://aux.charlotte.edu/new-students)

Help prepare your student for the upcoming semester by viewing this checklist regarding dining on campus, setting up 49er Mobile ID and more.